

# Color-Helper™ Pro Tools Installer



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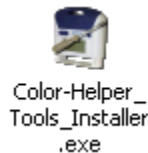
## Installation

Installation is a 2-step process. There is software installation and driver installation. Software installation occurs when you run the installer and driver installation occurs when you first connect the Color-Helper USB Link to the computer. The details of each follow.

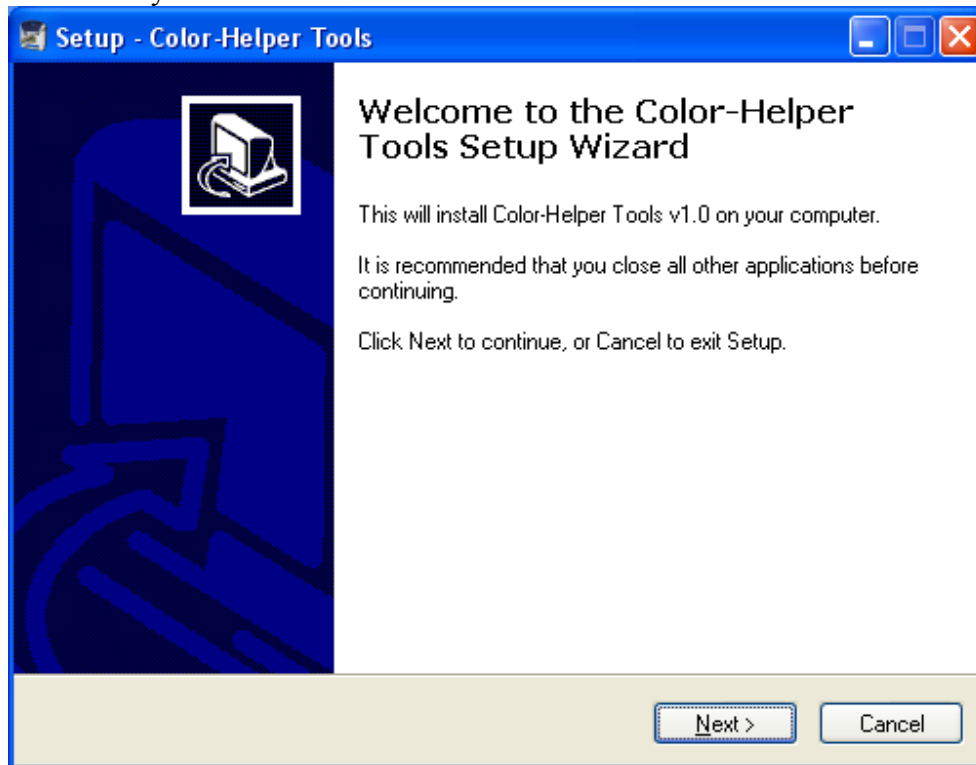
**NOTE:** Do not plug in the USB Link until after you follow the Software Installation instruction below.

## Software Installation

Make sure the USB Link is NOT plugged in. There is one installer application for the USB Link and the software tools. Locate the installation file named “Color-Helper Tools Installer.exe” and double-click it to launch.

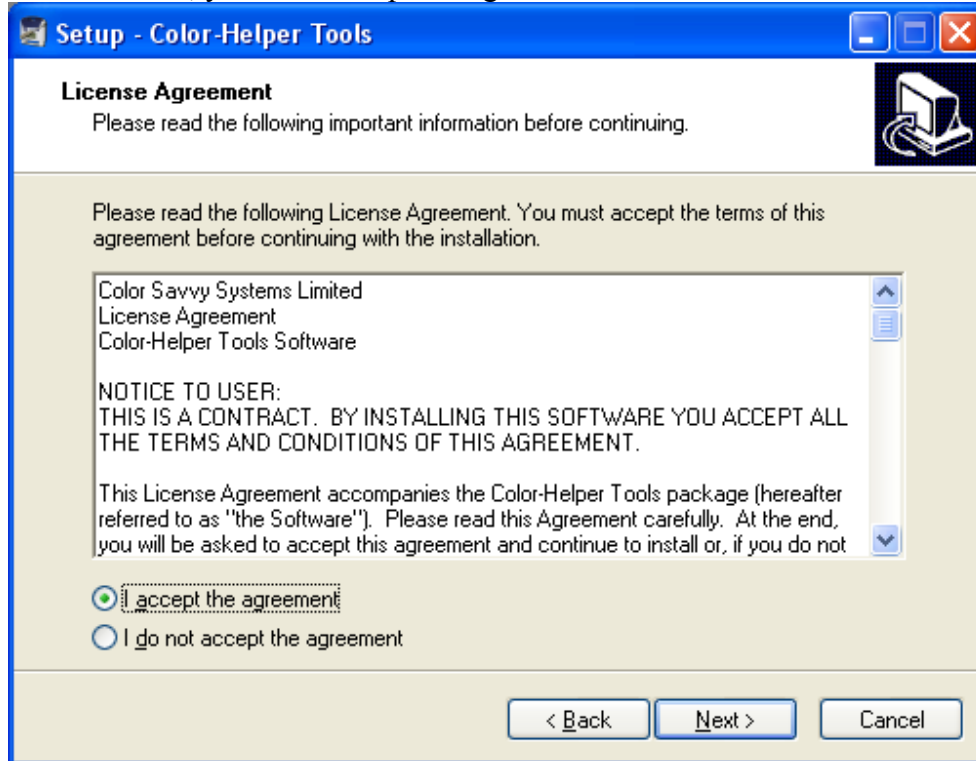


Once it has launched you'll see a screen like the one below.

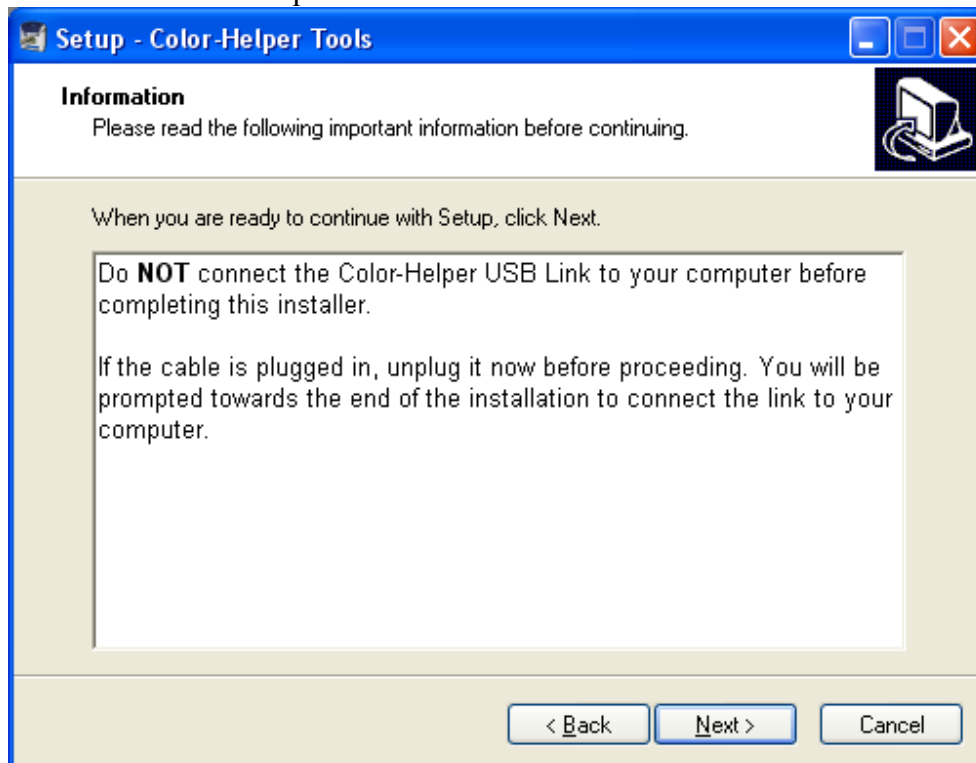


## Color-Helper Tools Installer

Click on the “Next >” button and you’ll be presented with the software license agreement. To complete the installation, you must accept the agreement.

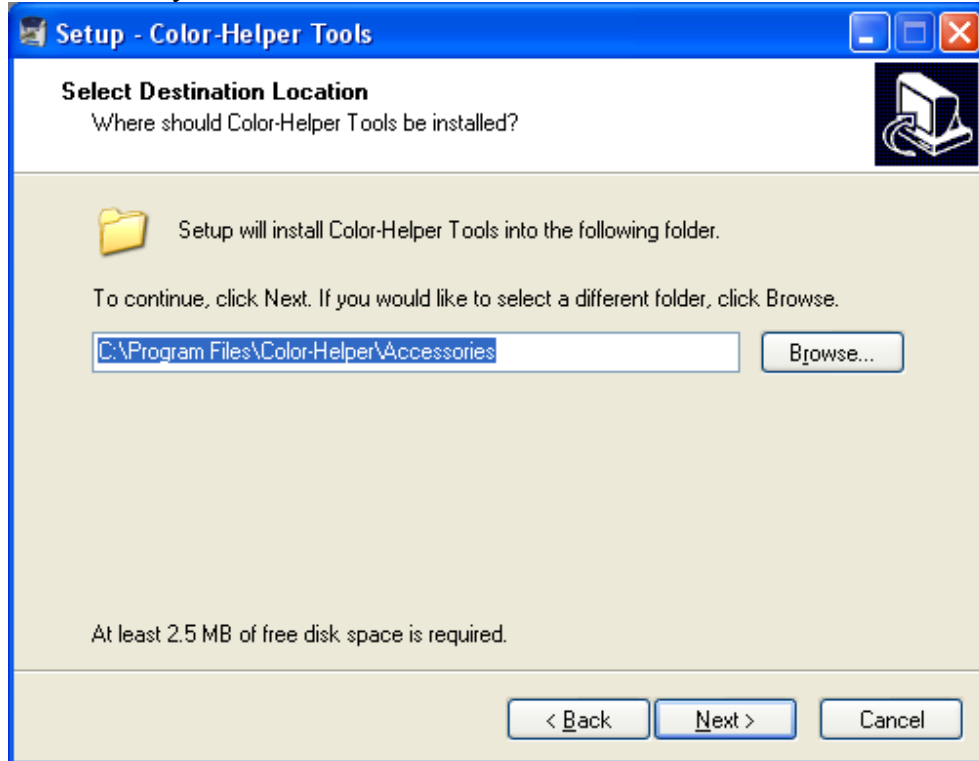


Click on the “Next >” button and you’ll get some helpful information. Be sure to read this screen, as it will have the most up-to-date information about the installation.

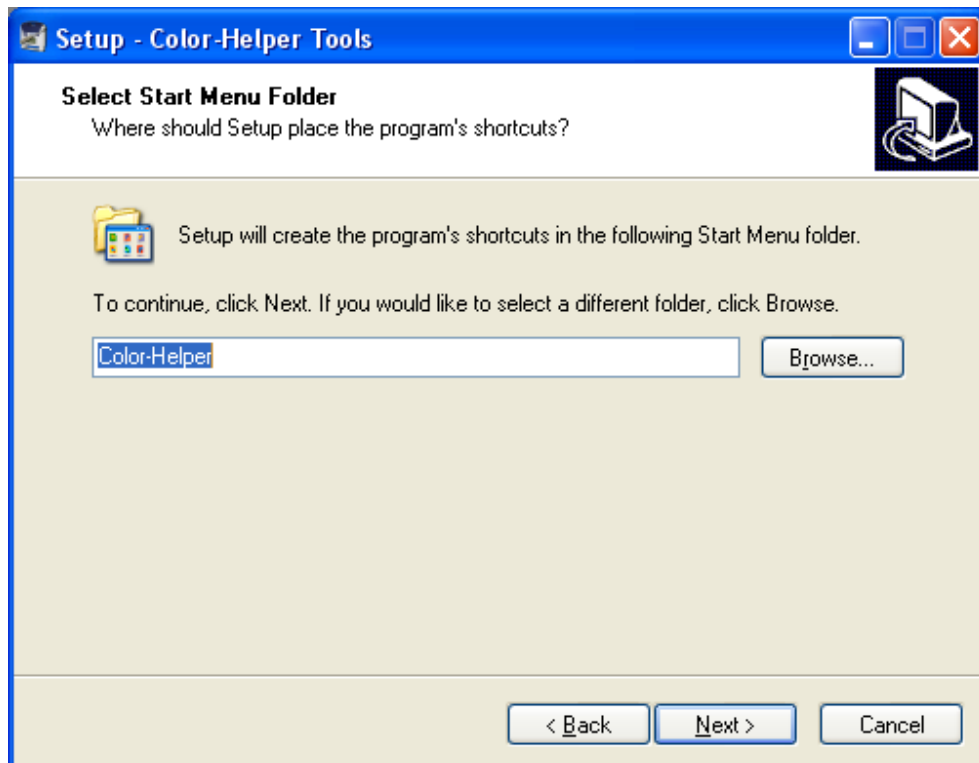


## Color-Helper Tools Installer

Click on the “Next >” button and you’ll see the screen below. From this screen you can change the installation directory.

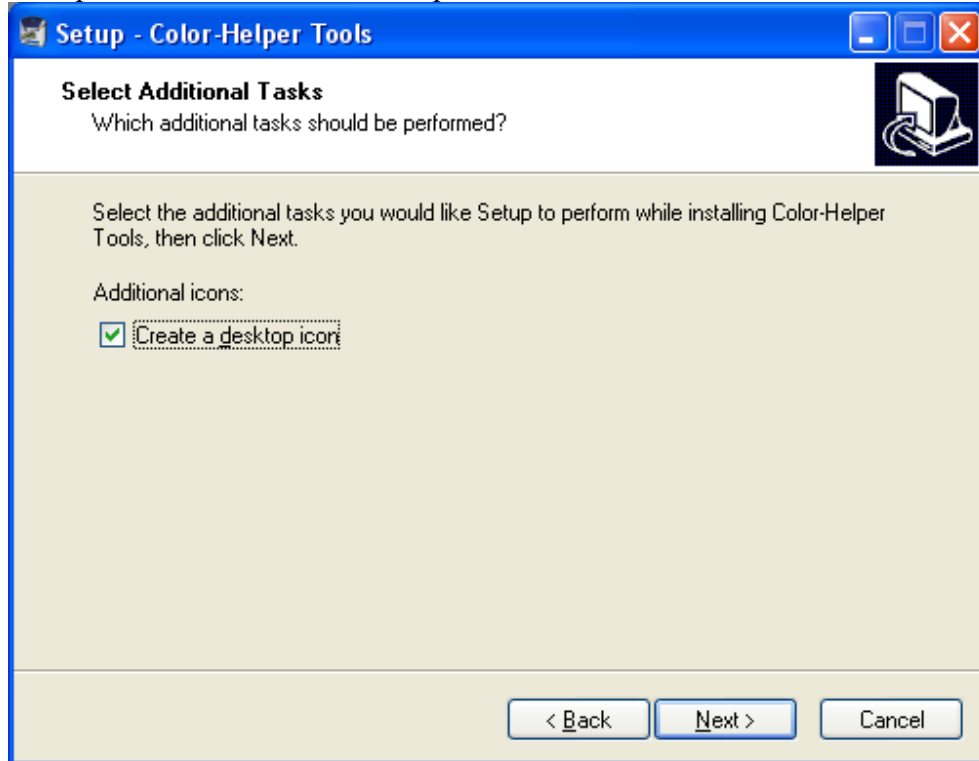


After clicking the “Next >” button you’ll be shown the location in the Start menu. You can choose another location or create a new one.

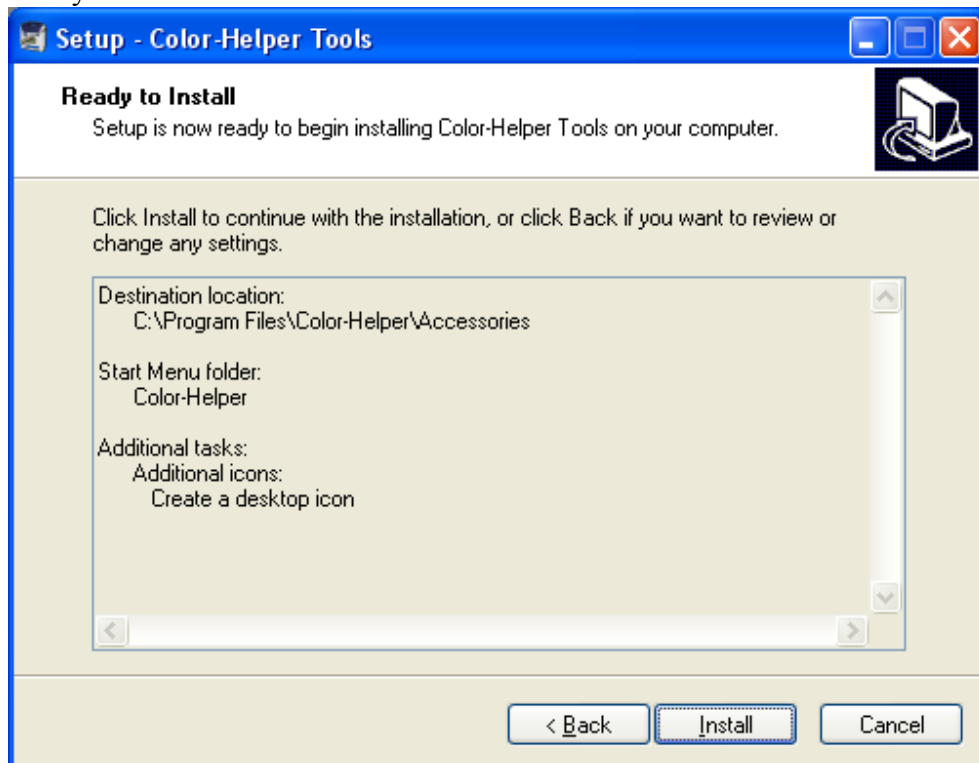


## Color-Helper Tools Installer

Click on the “Next >” button and you’ll see the screen below. From this screen you can choose to create desktop shortcuts to the Color-Helper tools.

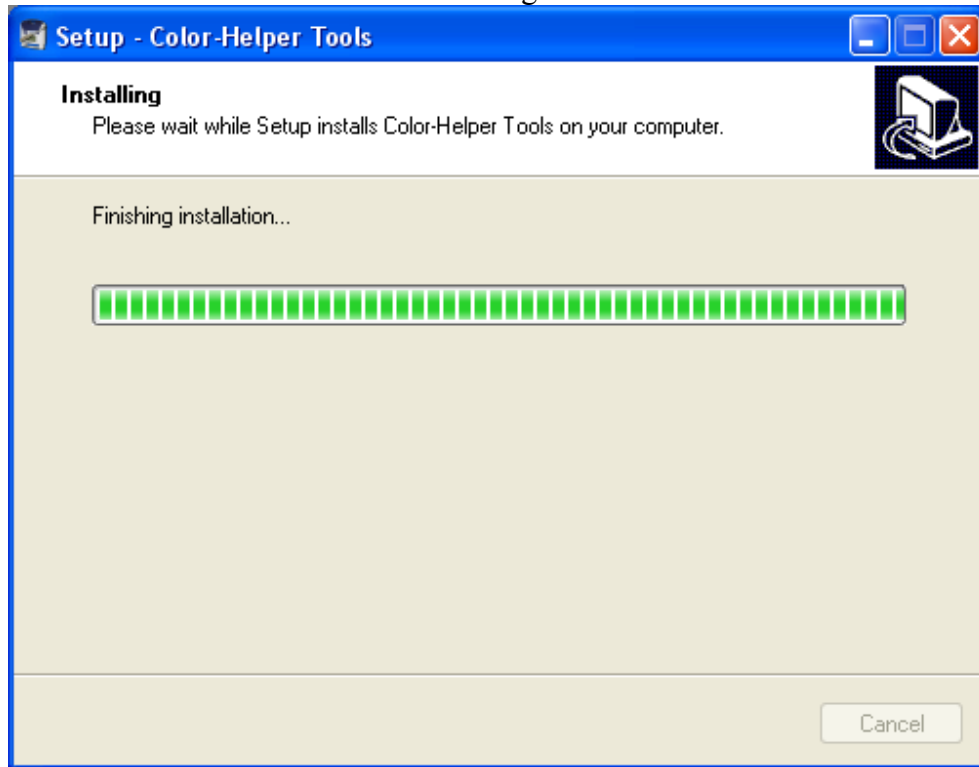


After clicking the “Next >” button you’ll be shown the installer settings. If you wish to change a setting, you may click the “<Back” button.

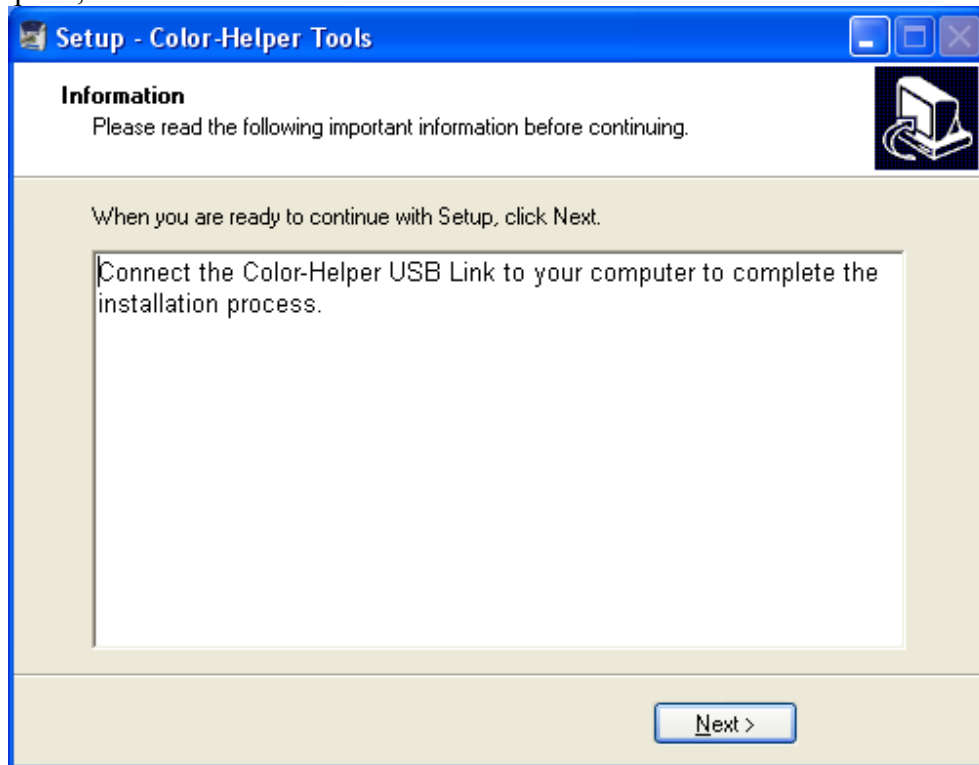


## Color-Helper Tools Installer

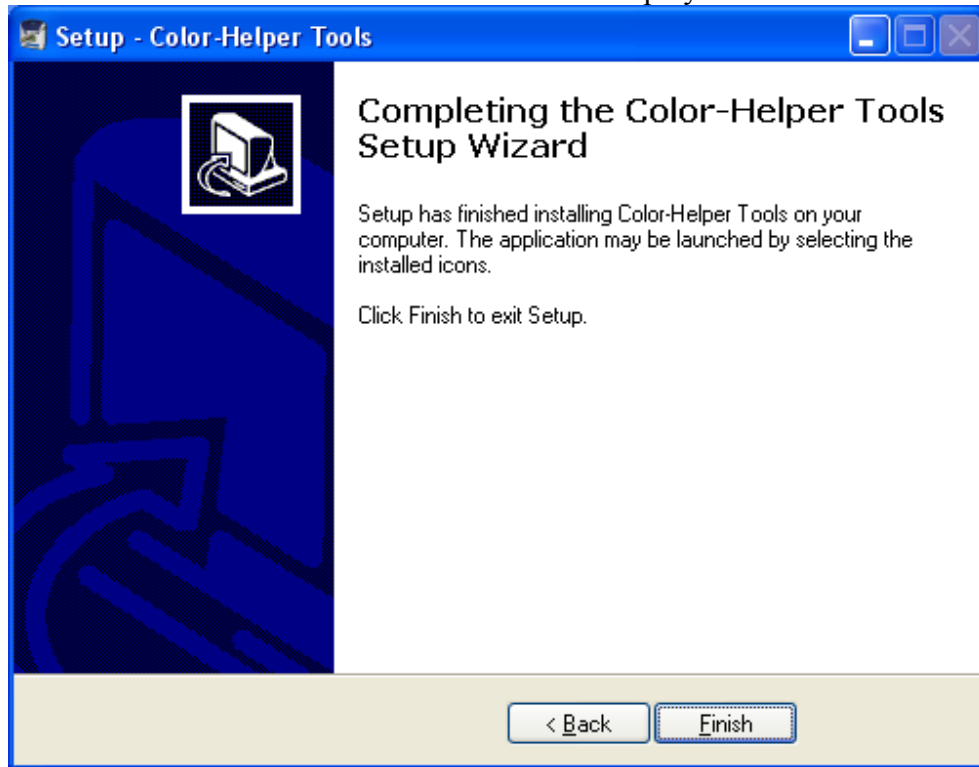
Click on the “Install” button and the install will begin.



When complete, the installer will show the information screen below.



Click on the “Next>” button and the Final screen will be displayed.

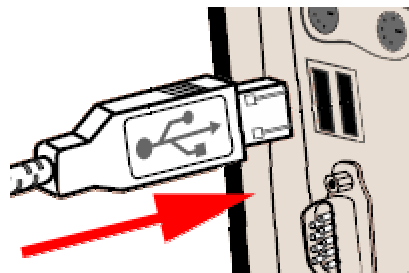


Click “Finish” to dismiss the installer. This completes the software installation. To be able to use this software, you need to complete the driver installation by plugging in the USB Link. Please follow the directions below.

### Driver installation

The installer placed the drivers for the USB Link onto your system but they do not actually get installed until you plug in the link for the first time. It is for this reason that we advise you plug-in the Color-Helper USB Link after you install the software but before you run any Color-Helper applications. To associate the installed drivers with the USB Link follow these steps:

#### ***Plug USB Link into the computer***

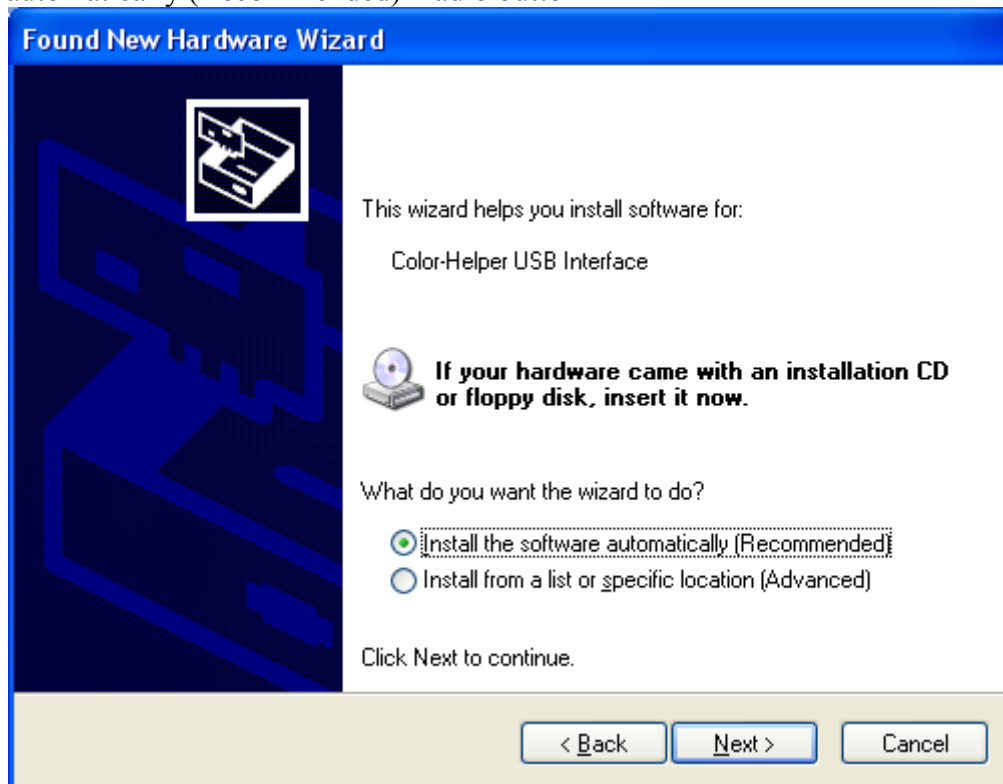


Windows will start the driver installation process and show a window similar to the following. Click the “No, not at this time” radio button in the window.

## Color-Helper Tools Installer



Click the “Next >” button and the following window will appear. Click on the “Install the software automatically (Recommended)” radio button



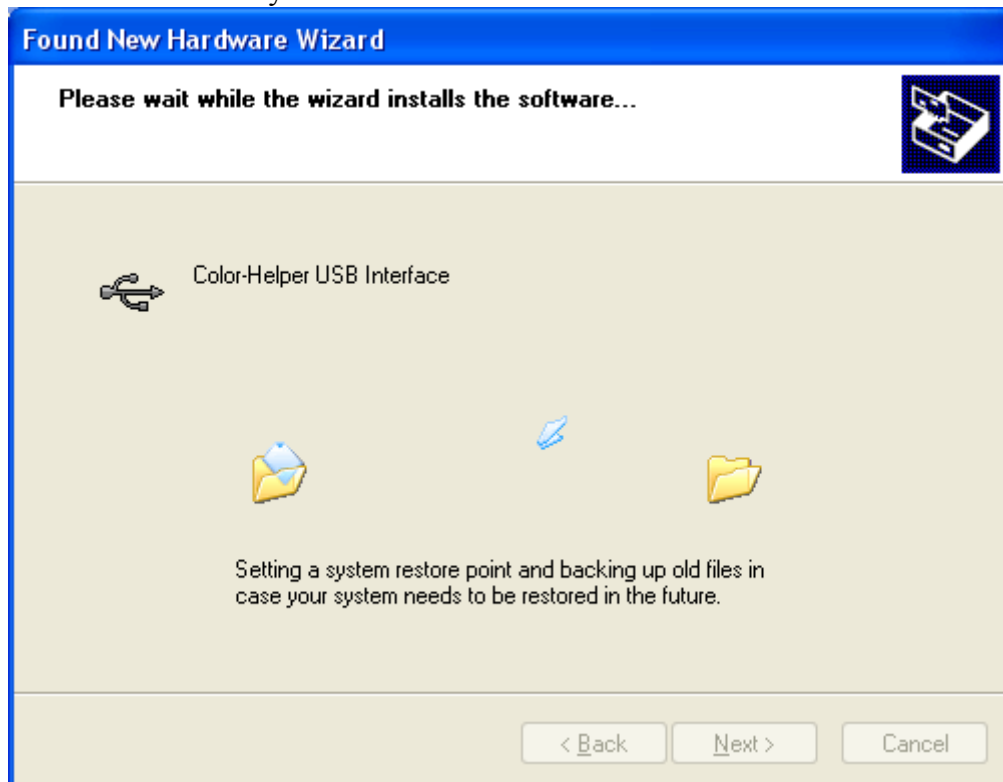


## Color-Helper Tools Installer

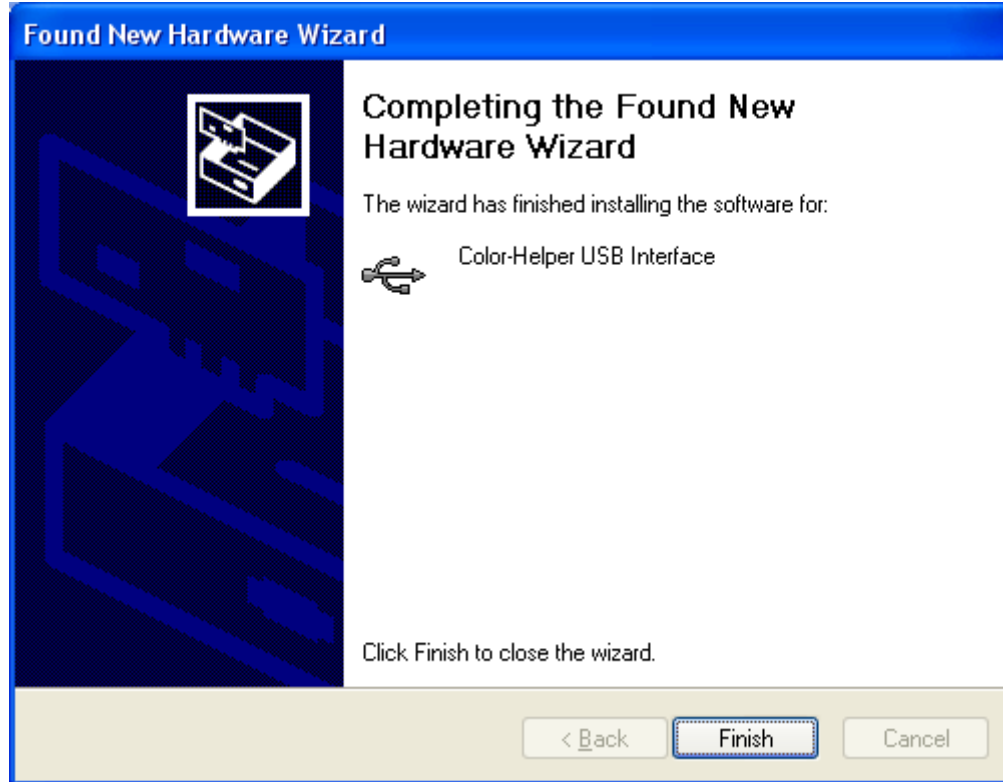
Click the “Next >” button. If Windows gives you a warning like the one below, click the “Continue Anyway button.



The wizard will then internally install the driver.



When the installation is complete, the wizard will show you this final window. Click the “Finish” button to dismiss the wizard.



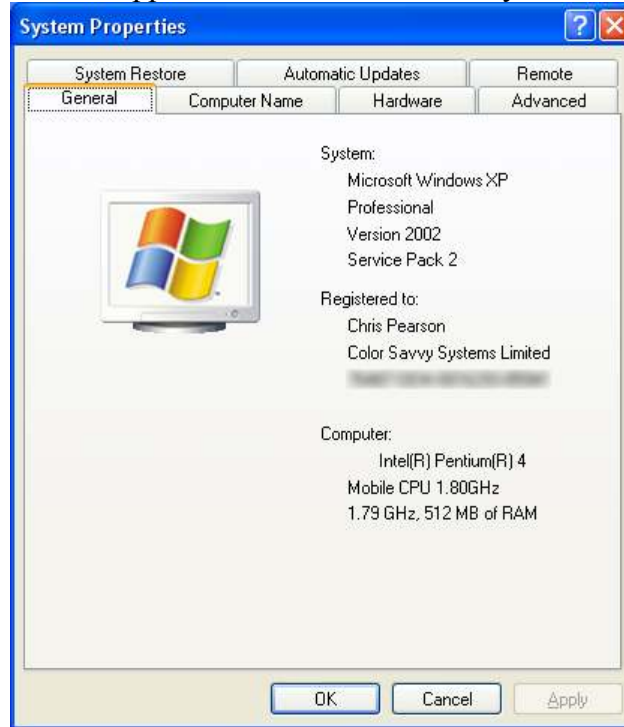
You are now ready to use the Color-Helper USB Link.

### **Trouble Shooting Installation Issues**

If you ran the installer but software still does not recognize that the USB Link is installed, you may have to repair the installation. This can also happen if the USB Link was plugged in before the installation. To repair the installation, plug in the USB link and go to Windows System Properties.

## Color-Helper Tools Installer

To get there click on the “Start” menu and then right-click on “My Computer” and choose “Properties” from the menu that appears. You should see the System Properties window:

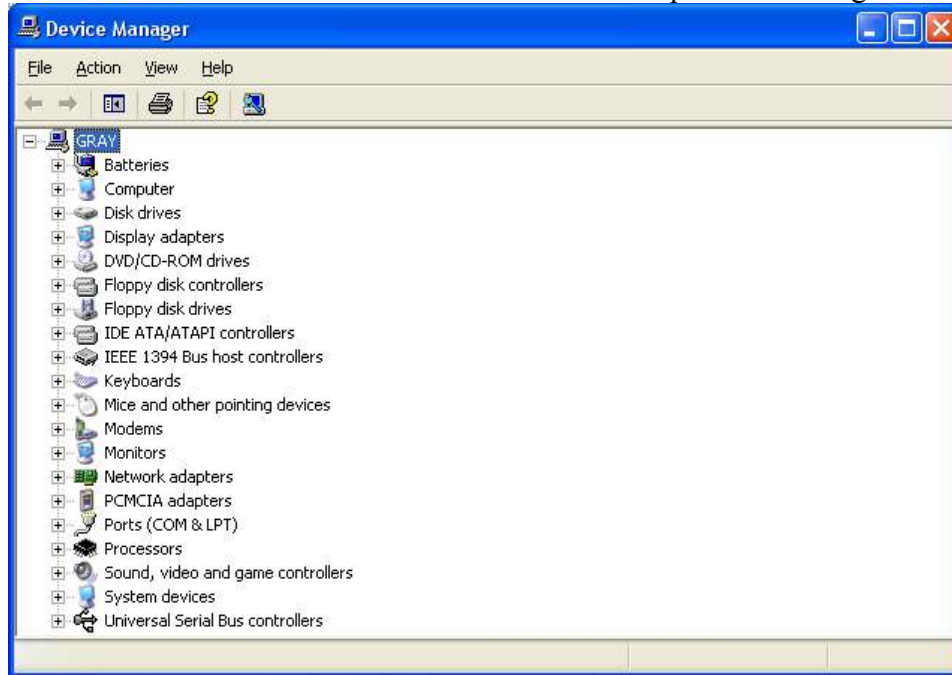


Click on the “Hardware” tab and the window will change to the following:

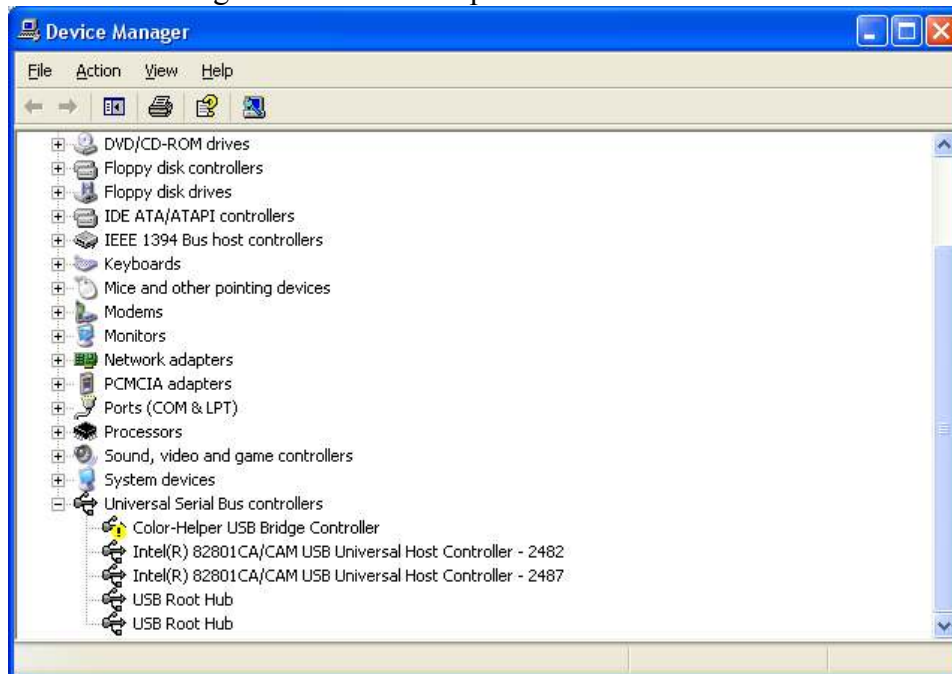


## Color-Helper Tools Installer

Click on the “Device Manager” button and the Device manager window will appear. With the USB Link plugged in you may see a question mark somewhere in the list. If so, click that item, otherwise, click on the “Universal Serial Bus controllers” to expand the listing.

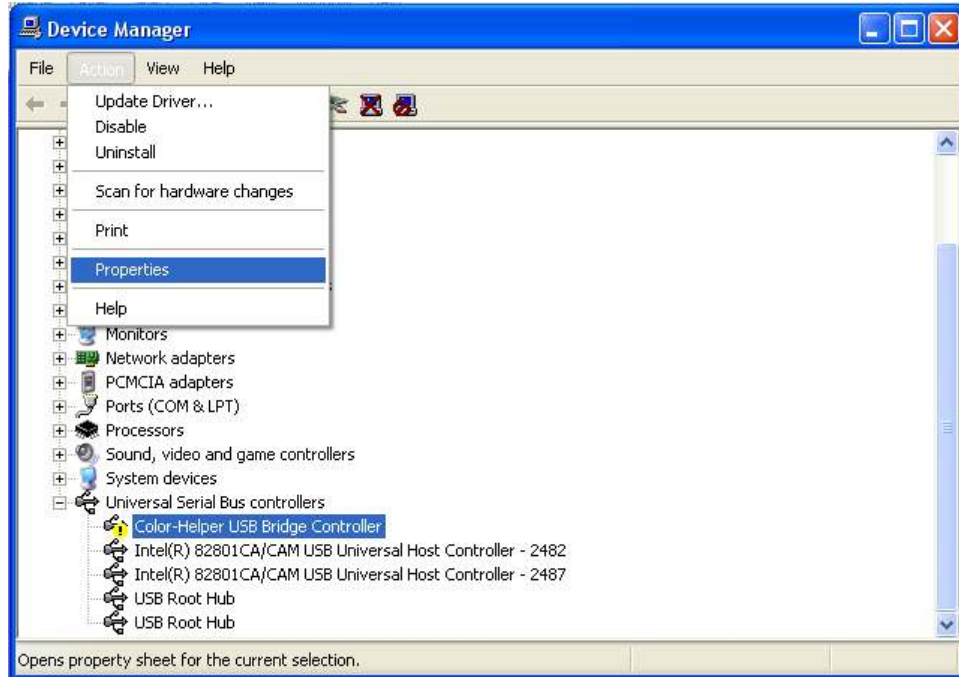


Once expanded you should see the “Color-Helper USB Bridge Controller” item with an exclamation mark indicating that there is some problem with the device.



## Color-Helper Tools Installer

Click on “Color-Helper USB Bridge Controller”, then click on the “Action” menu and choose “Properties”.

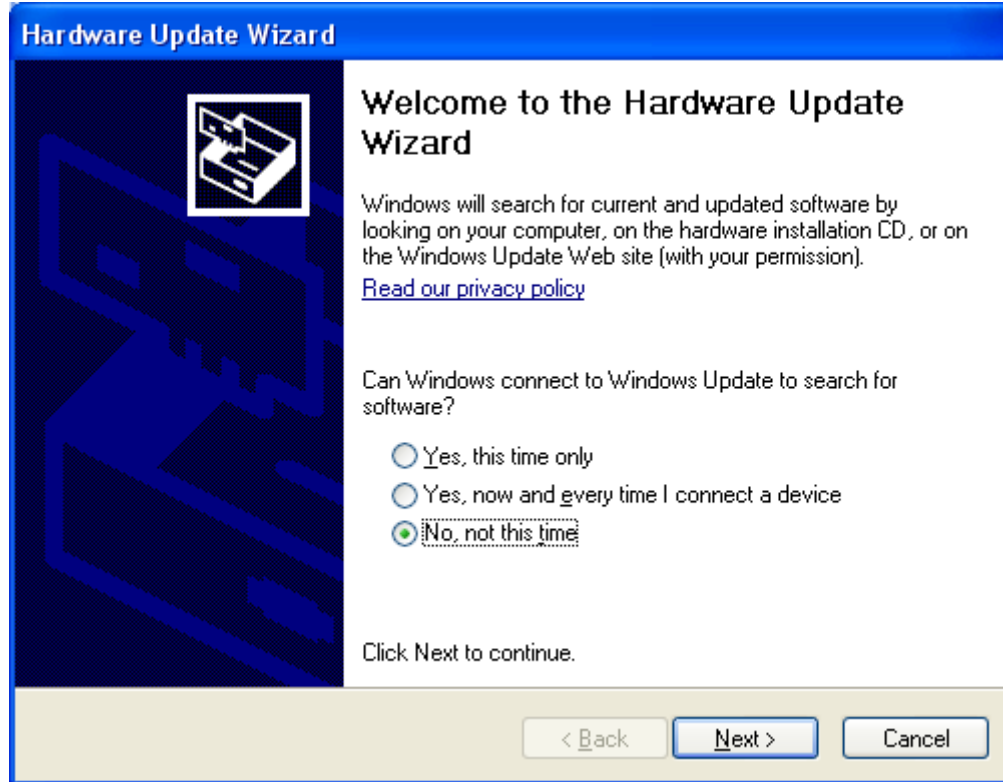


The properties window will appear. To repair the installation, you will need to reinstall the driver.



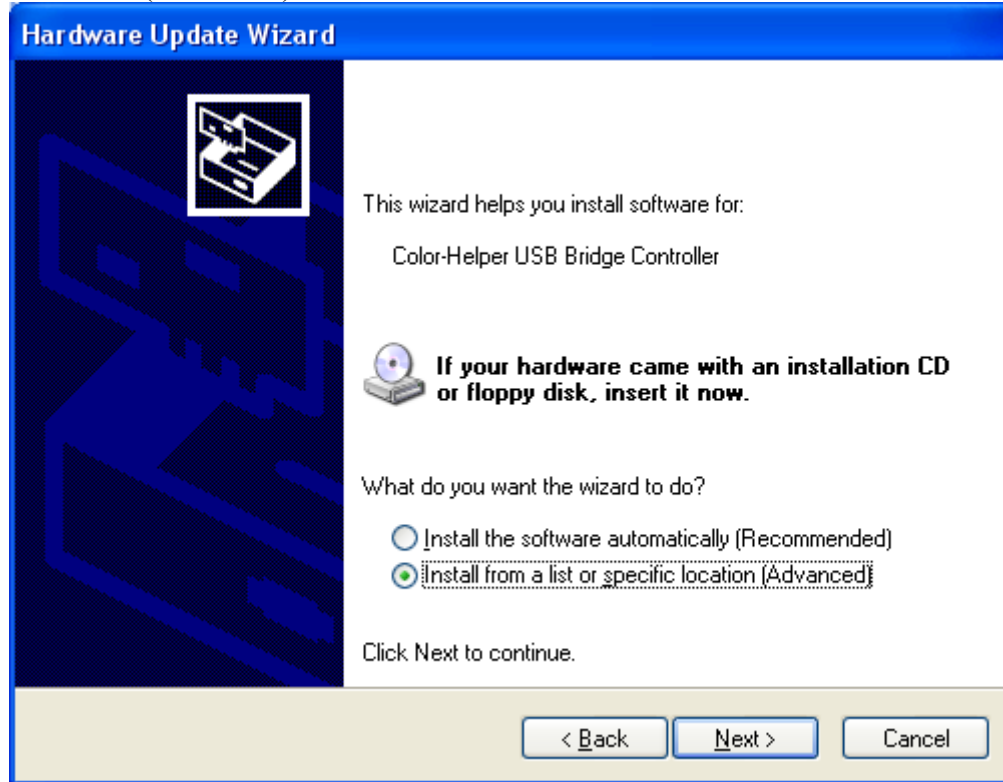
## Color-Helper Tools Installer

Click on “Reinstall Driver” and the Hardware Update Wizard will appear. Click on the “No, not this time” radio button.



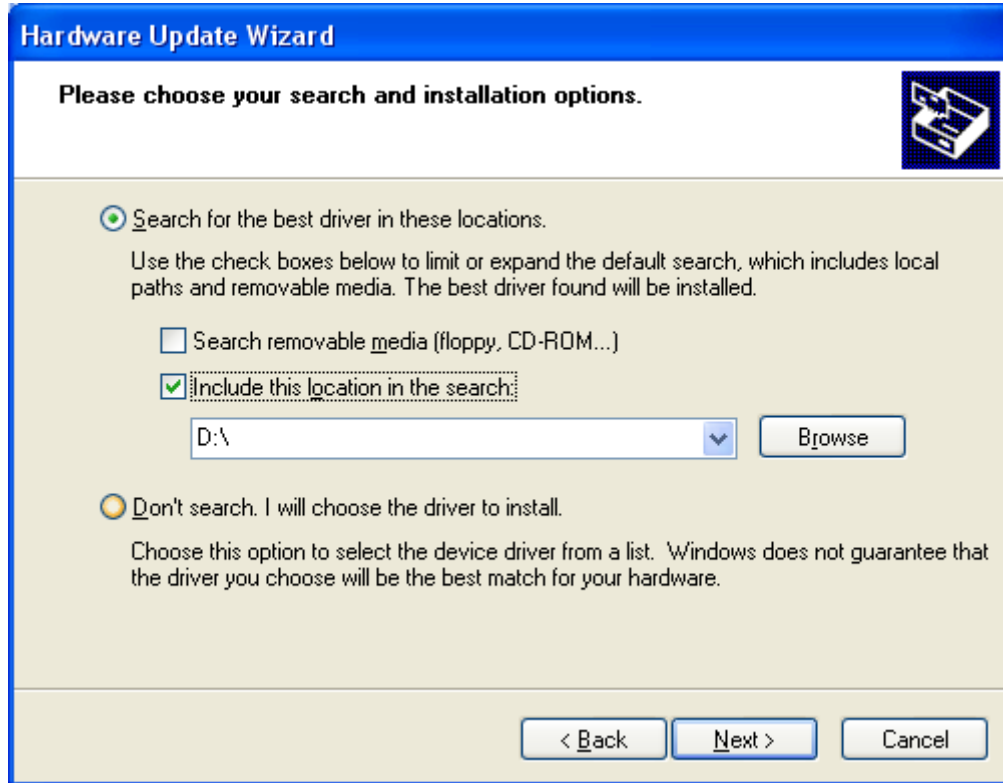
## Color-Helper Tools Installer

Click the “Next >” button and the following window will appear. Click on the “Install from a list or specific location (Advanced)” radio button.



## Color-Helper Tools Installer

Click the “Next >” button and the wizard will ask you to choose the search and installation options. Click the “Search for the best driver in these locations.” radio button. Click the “Include this location in the search:” check box. Click the “Include this location in the search:” check box.



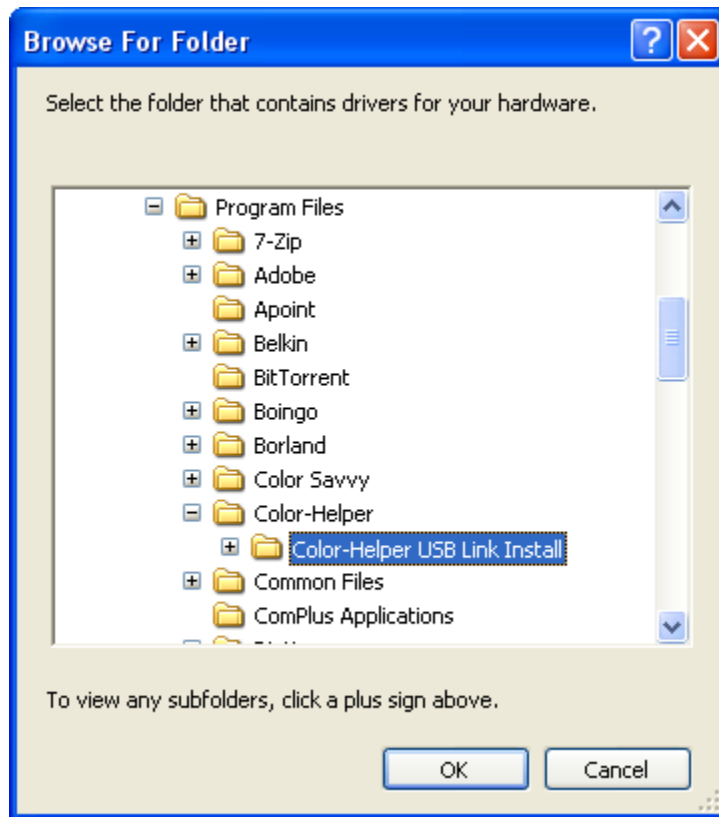
The screenshot shows the 'Hardware Update Wizard' dialog box. The title bar is blue with the text 'Hardware Update Wizard'. Below the title bar, the main area has a light beige background. At the top of this area, it says 'Please choose your search and installation options.' followed by a small icon of a computer tower. There are two radio button options. The first option is selected and is labeled 'Search for the best driver in these locations.' Below this, there is a paragraph of text: 'Use the check boxes below to limit or expand the default search, which includes local paths and removable media. The best driver found will be installed.' Underneath, there are two checkboxes: 'Search removable media (floppy, CD-ROM...)' which is unchecked, and 'Include this location in the search:' which is checked. Below the checked checkbox is a text box containing 'D:\' and a 'Browse' button. The second radio button option is 'Don't search. I will choose the driver to install.' Below it is another paragraph: 'Choose this option to select the device driver from a list. Windows does not guarantee that the driver you choose will be the best match for your hardware.' At the bottom of the dialog, there are three buttons: '< Back', 'Next >', and 'Cancel'.





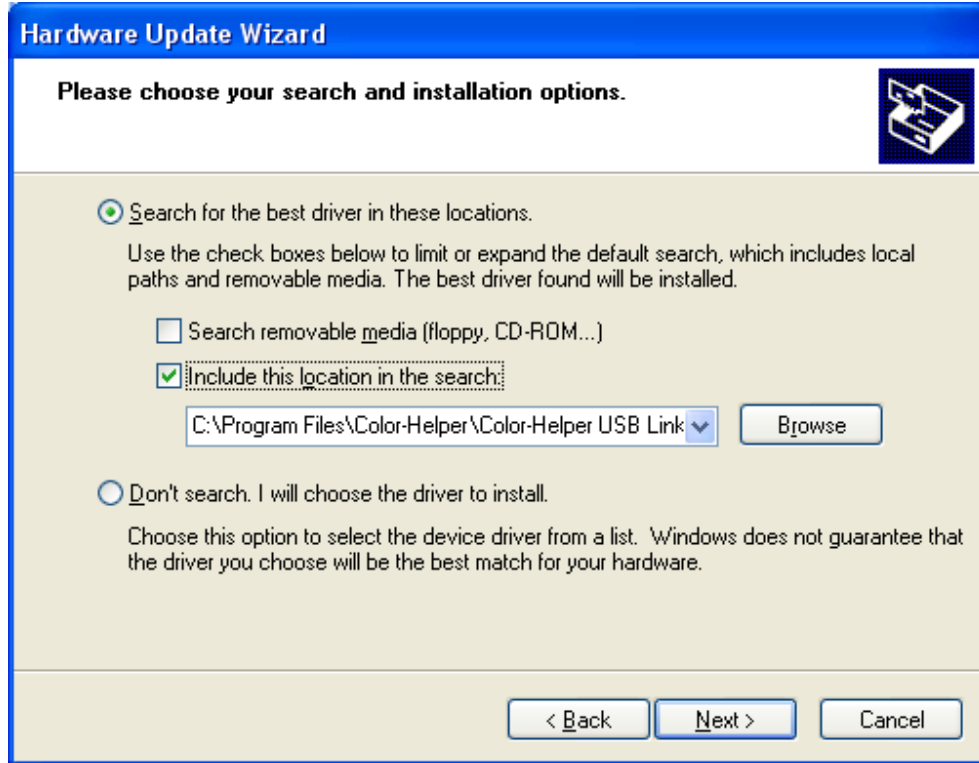
## Color-Helper Tools Installer

Now click on the “Browse” button and you will get a browse window. Browse to the directory you chose when installing the driver from the installation application. The default is “C:\Program Files\Color-Helper\Color-Helper USB Link Install”. Select the “Color-Helper USB Link Install” directory.

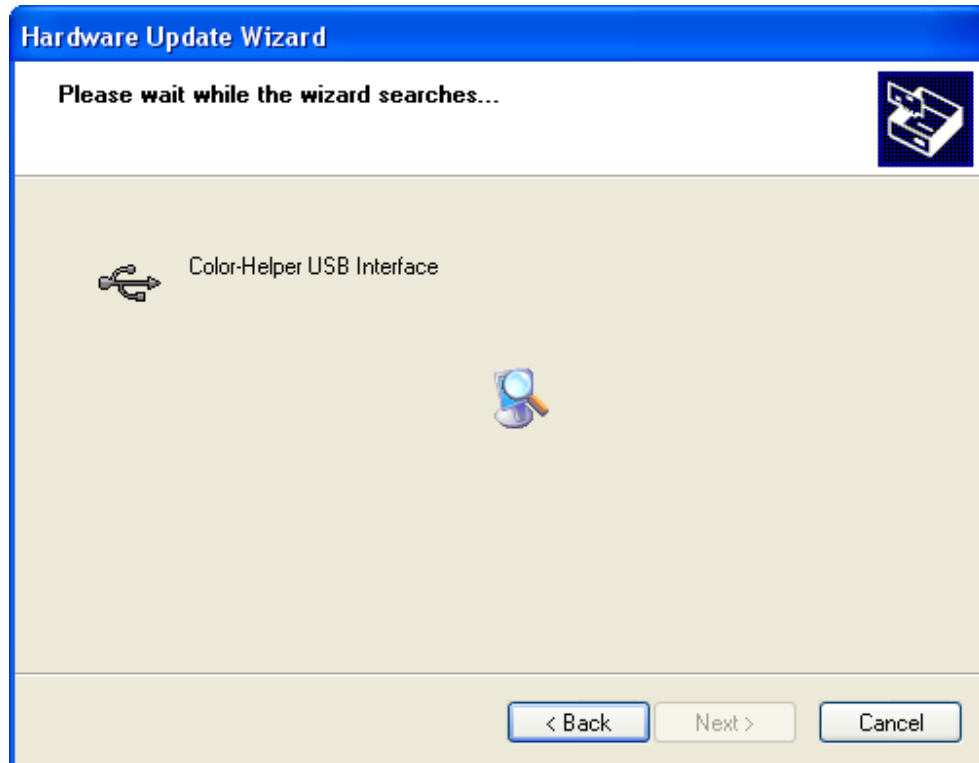


## Color-Helper Tools Installer

Click “OK” and the hardware wizard will fill in the full path name under the “Include this location in the search:” check box.



Click the “Next >” button and the hardware wizard will search that location for the driver.

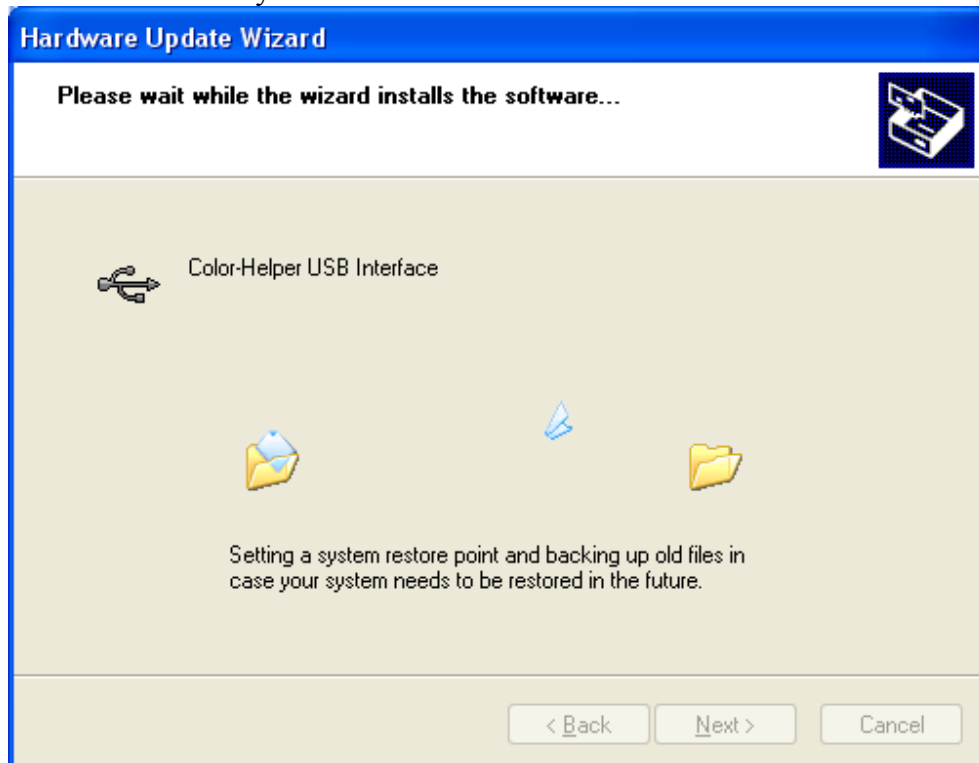


## Color-Helper Tools Installer

If Windows gives you a warning like the one below, click the “Continue Anyway button.

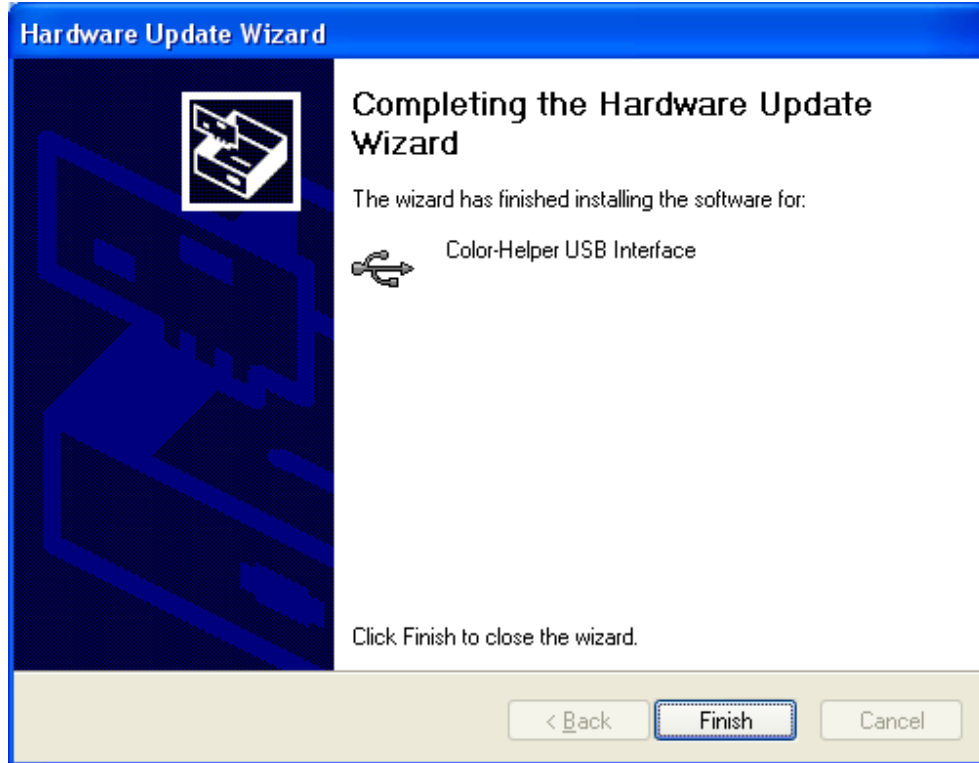


The wizard will then internally install the driver.

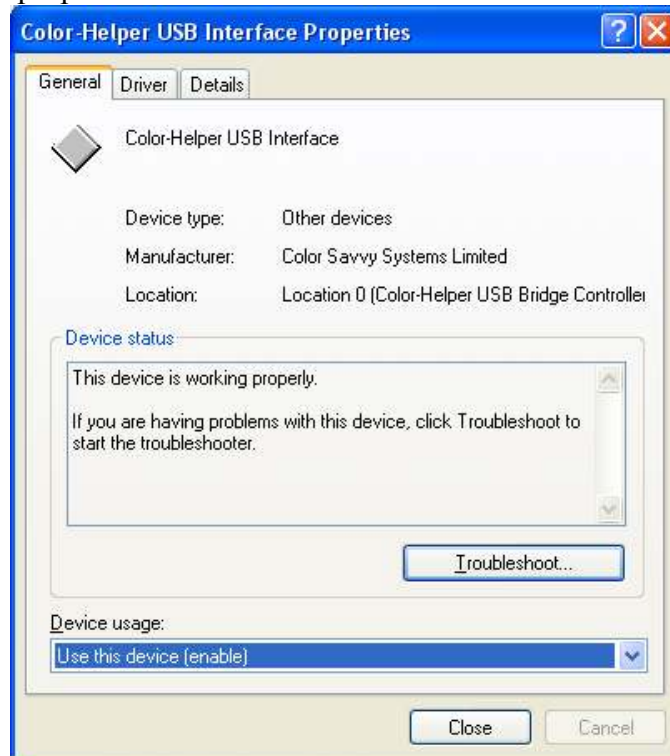


## Color-Helper Tools Installer

When the installation is complete, the wizard will show you this final window. Click the “Finish” button to dismiss the wizard.

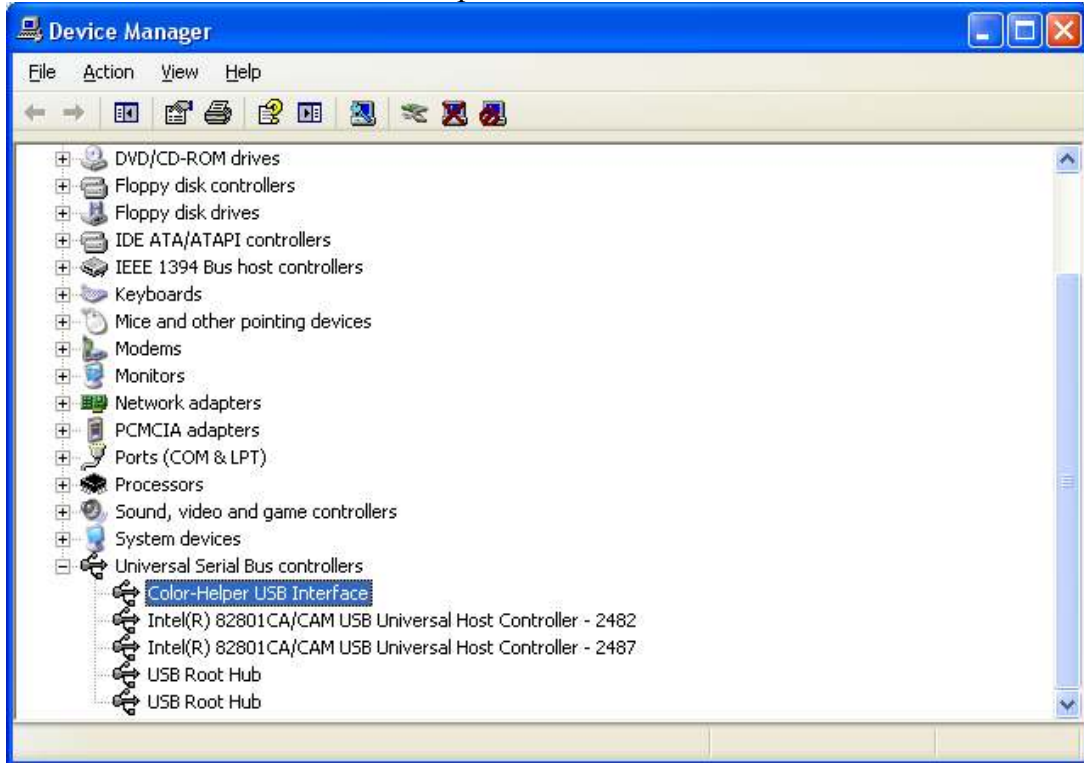


Click “Finish” and the properties window should show that the device is working properly.



## Color-Helper Tools Installer

Close the properties window and the device manager should no longer show a yellow exclamation mark next to the “Color-Helper USB Interface”



The driver is now installed correctly and should work without any problems.